Introducing





ImpaCT is the new state-of-the-art, web-based, Integrated Eligibility
System that DSS is in the process of building.

The Need For Impa

- □ The 1980's vintage Eligibility Management System (EMS) is outdated and presents a roadblock to efficiency.
- New, modern eligibility and work processing systems are incompatible with EMS, causing staff to work in multiple systems
- Receiving information from other newer systems has become more difficult
- Improved information access for all DSS stakeholders is needed



- ImpaCT is a more familiar type of technology
- ImpaCT is a web-based system which utilizes check boxes, drop downs, and free text input
- □ The current document management system (ConneCT) and online applications will become part of ImpaCT
- ImpaCT will evaluate an applicant based on the data entered and their individual circumstances to determine the most advantageous program for them



■ Systems similar to ImpaCT have been successfully implemented in other states throughout the country. CT DSS is taking the lessons learned from each of these states to develop the best Integrated Eligibility System to date

How does it look?





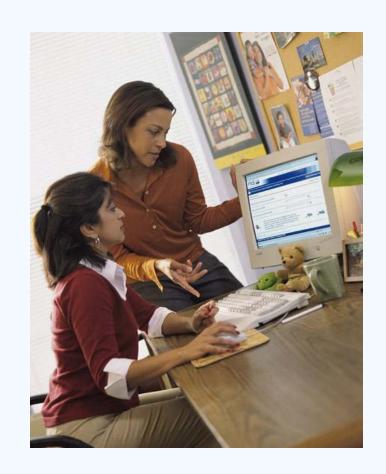
Initiate Data Collection	Individual Information Household Inform	nation Non Financ	cial Others ^	
Questions	Person Househ	old Statu	ıs	CASE INFO A L
ABAWD				John Smith 34M
Insurance Policy Information Summary	PERSON INFORMATION Name:	John Smith 34M		CASE #: 716311 CASE STATUS:
Details	PERSON HOUSEHOLD STATUS			Pending Case Notes
Employer/Union Address	Household Status: *	In the Household	V	Last Updated By
Eligible Clients	Household Verification: Absence Reason?	-	∀	Print Preview
Coverage Details	Absence Verification:		~]	Q View Documents
Casuality Information	Intend to return?			WN SQ RS 40 CS
SNAP Work Registration	Estimated Date of Return:	MM / DD / YYYY		
Domestic Violence	Number of days in a month the individual resides in the household (average over the next 12 months):	30		SEARCH APPLICATION
	Is person living with someone who is not listed in the household?*	B	<u> </u>	ATTENDED
	Relationship?		~]	Mon July 14, 2014

Above data does not represent an actual individual



Supporting DSS Partners

- Open lines of communication
- Updates on the DSS website
- Training materials, as appropriate, to individual stakeholders
- ImpaCT Portal for external partners to access information needed to support the DSS applicants and recipients that they serve





Supporting Individuals and Families



- Online applications for all programs
- Streamlined renewal process
- Improved access through a consumer portal
- Improved communication through the restructuring of DSS notices



Stay tuned for new information and updates!